
Customer Create new Account

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FAQ Article Print

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Keywords

customer new account cssc customer service support cssc

Symptom (public)

Creating and Tracking of tickets not possible

Problem (public)

It might be that you do not have account for our Customer Service and Support Center (CSSC)

Solution (public)

To create new Ticket and get an overview of your Tickets, please be free to sign up our Customer Service & Support Center, just click on "Sign up now" after you visited our CSSC, the customer login screen can be reached by using the URL [1] [2]<https://support.fela.ch/otrs/customer.pl> with a web browser

And create your new Account by filling out this form:

You will receive your Login credentials in few minutes.

We are looking forward to welcome you in our Customer Service & Support Center (CSSC)

[1] <https://support.fela.ch/otrs/customer.pl>

[2] <https://support.fela.ch/otrs/customer.pl>